

Booking Terms and Conditions

The terms and conditions detailed below apply to all bookings at The Whoop Hall .

Deposits

All reservations must be confirmed with a non refundable deposit of £50.00 per room at the time of booking. Except Christmas and New Year where the value of the deposit is £100.00 per room. We would advise for peace of mind, in the unlikely event of a cancellation that you take out holiday insurance.

Final Payment

Prior to the departure of the hotel you will be required to settle your account in full.

Cancellations

The non refundable deposit will be retained by the hotel at all times. If you cancel your booking within 7 days of the arrival date 50% of your full stay is payable to the hotel. If you cancel within 48 hours of your arrival date 100% of your full stay is payable to the hotel. The above charges will only apply for accommodation we are unable to re let. Cancellation charges will be charged to your credit/debit card.

Pricing

All prices are per person per night in £'s (unless otherwise stated). All prices include VAT at the current prevailing rate. Prices are subject to change without notice although your price is guaranteed once you have been given your confirmation letter.

Single Guests

Individual guests using a single room (where available) are charged the standard per person rate and single supplement rate. We will accept single occupancy in double/twin rooms at a surcharge of £20.00 per night.

Checking In and Out

Arrival and Departure

Hotel rooms are normally available from 14.00 hrs on the day of arrival. Rooms must be vacated by 11:00am on the day of departure, unless otherwise sanctioned at the discretion of the hotel manager.

Meal Arrangements

The rates include breakfast where we offer a full traditional or continental breakfast with tea or coffee. Those rates which include a dinner have an allowance allocated towards dining where we offer a choice from our extensive menu. There is no refund for meals which are not taken by guests.

Damage

Any damage incurred by you or your party during your stay in the hotel, will be charged to your credit card.

Special Requirements

Please advise the hotel of any special dietary needs or other requirements including mobility issue's you may have prior to arrival.